

9/21/07

RECEIVED  
CENTRAL FAX CENTER  
AUG 21 2007

RESPONSE UNDER 37 C.F.R. 1.116  
EXPEDITED PROCEDURE  
EXAMINING GROUP 3623  
Due Date: August 21, 2007

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Judith A. Bayer et al.	Examiner:	Catherine Michelle Tarac
Serial No.:	09/998,038	Group Art Unit:	3623
Filed:	November 30, 2001	Docket:	9997
Title:	CUSTOMER BUYING PATTERN DETECTION IN CUSTOMER RELATIONSHIP MANAGEMENT SYSTEMS		

## CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent and Trademark Office (PTO) on August 21, 2007.

By: [Signature]  
Name: George H. Gates

AMENDMENT UNDER 37 C.F.R. §1.116

MAIL STOP AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated June 21, 2007, which was made final, please enter the following amendments in the above-identified application.